

SOCCER INSURANCE SOUTH AFRICA

ARRANGED AND ADMINISTERED BY

DELPHISURE GROUP INSURANCE

BROKERS (CAPE) (PTY) LTD



PLAYERS & OFFICIALS

01 AUGUST 2024 – 31 JULY 2026

Revision date: 01 August 2025//Version MF006

NON-DISCLOSURE
AND
NON-CIRCUMVENTION

WHEREAS DELPHISURE GROUP INSURANCE BROKERS (CAPE) (PTY) LTD (hereinafter referred to as DELPHI specialise in the business of insurance, re-insurance, funding and similar Risk Management Structures.

AND WHEREAS DELPHI has, in conjunction with various other companies and subsidiaries, developed an unique insurance program that includes, but is not limited to, international re-insurance that it considers as proprietary and is desirous of maintaining and preserving its content, contracts, marketing concepts and program along with the indenture and al the ancillary documentation.

In addition, **DELPHI** has devised the monetary cost of development, implementation thereof, the introduction of systems, networking, computer support, programming, etc., (hereinafter referred to as **PRODUCT**).

AND WHEREAS DELPHI desires to preserve for its own benefit the relationships, the course of dealing and programs, marketing concepts and ideas, industry contracts, advertising techniques, current and future clients and entities or clients that they have cultivated.

This model has now been extended to this client as a group (All Football Bodies in South Africa) on the basis that a licence fee has been paid for each year such program has been used/employed by such Bodies.

Due to the above **PRODUCT** being employed by the client, any party that has privy to the **PRODUCT** is to retain the contents of all such **PRODUCT** as **STRICTLY CONFIDENTIAL**. The unlawful use of such **PRODUCT** without the payment of an annual agreed licence fee to **DELPHI** shall be deemed as a breach of such rights that **DELPHI** has to the **PRODUCT** and may result in **DELPHI** seeking equitable relief for such breach.

THIS NOTICE IS NOT A PART OF ANY POLICY OF INSURANCE BUT IN TERMS OF THE CONTRACTUAL POSITION BETWEEN DELPHISURE AND ALL PARTIES TO THE AGREEMENT OF INSURANCE

PERSONAL ACCIDENT INSURANCE POLICY

STRICTLY CONFIDENTIAL

The Underwriters agree to provide benefits to the policyholder for the insured events described in this policy

- which occur during the period of insurance
- which exceed any minimum amount for a claim set out in this policy (if any)
- less any first amount payable by the policyholder in terms of this policy

Provided all premiums due have been paid on or before the first working day of each month.

This policy is managed by **Delphisure Group Insurance Brokers (Cape) (Pty) Ltd** representing the Underwriters in terms of a binder agreement or any future issue of the aforementioned binder agreement. Changes to participating Underwriters may be made from time to time. For the purposes of this policy, Delphisure and the Underwriters are treated as a common entity referred to as the **COMPANY**.

This policy is an important document. Please read it carefully to ensure that it correctly reflects policyholder intentions accurately. If there are any matters which require clarification or correction please inform

Delphisure Group Insurance Brokers (Cape) (Pty) Ltd	
PO Box 3388	Telephone: 021 914 1700
Tygerpark	Mobile: 079 850 4966
7536	Fax: 021 914 1740
	Email: soccer@delphisure.com

who arranged the policy. Benefits provided will continue on the basis of this policy until a formal agreement is received from the Company that any change requested will be made.

With respect to legal process, the Company chooses as *domicilium citandi et executandi*

**Delphisure Group Insurance Brokers (Cape) (Pty) Ltd
2nd floor Delphi Arena Building
1 Old Oak Road
Tygervally
7535**

and the jurisdiction of the applicable High Court. At the sole discretion and direction of the Company any action brought against the Company must be first heard in the applicable Magistrate's Court. The Company may at any time elevate such court from the Magistrate's Court to the High Court.

POLICY SCHEDULE

The Policyholder

The South African Football Association (SAFA)

The National Soccer League, which trades as the **Premier Soccer League (PSL)**,

being others/members as insured parties as described in categories A, B and C below.

- Category A policyholders -**
- (i) Registered and contracted PSL professional players, officials, technical and medical staff registered with the PSL and in possession of a registration card;
 - (ii) Members of the Executive Committee and PSL head office staff;
 - (iii) Directors and officials of Member Clubs of the PSL as per the membership forms submitted to the PSL at the commencement of each season; and
 - (iv) Ten additional members of staff employed by each Member Club who fall outside the above categories and whose names and identity numbers are submitted to the PSL and provided to the Agency at the commencement of each season.
- Category B policyholders -** All registered players, refereed, referees assistants – benefits apply only whilst members are playing football and/or practising and/or officiating and/or whilst attending football games, functions or events organised, or sanctioned or recognised by SAFA, and/or including travelling away from their homes or usual places of abode to and/or from such football games, functions and/or events without any interruption in the journey.
- Category C policyholders -** All registered and nominated head office, club and regional officials as agreed in advance with the Company by name and accepted by the Company, applicable during business activities only.

Individual policyholders must be registered at the commencement of each and every football season with their respective controlling body (being either of the PSL or SAFA) and benefits applied can commence during any one period of insurance only with or after such registration. Individual policyholders who's registration/membership is relinquished or withdrawn for any reason during any period of insurance are automatically excluded from this policy from the date of registration, membership being relinquished or withdrawn. The insured may request the Agency to insure persons who at times may not comply with the registration requirements (as per above) provided that the Agency has been supplied with full names, identity number of such person and provided that the Agency has confirmed cover and the appropriate premium (where applicable) has prior to any insurance cover, paid in full. Member clubs included as policyholders may not insure more than 10 (ten) nominated club officials/employees preregistered affiliated club under this policy unless otherwise agreed in advance with the Company.

Supporters and volunteers as well as players transferred to clubs outside of the country are not insured by this policy. Owners, directors or staffs of sub-contracted service providers (e.g. security firms, caterers, maintenance or other contractors, and such like) are not insured by this policy. Players on loan remain insured by their "ownership" clubs.

"Players registered with clubs outside the scope and not under the auspices of the NSL/PSL are not insured by this policy."

This policy is not a medical scheme and the cover is not the same as that of a medical scheme.

This policy is not a substitute for a medical scheme membership.

Policyholder address: For all purposes of notification or communication in connection with this policy the address of the policyholder shall be:

**The South African Football
Association
76 Nasrec Road
SAFA House
Johannesburg
2000**

**The Premier Soccer League
PSL Place
2 Winchester Road
Cnr. Jan Smuts Ave &
Winchester Road
2193 Parktown**

**PO Box 910
Johannesburg
2000**

**PO Box 15470
Doornfontein
2028**

and/or any future address agreed among the parties hereto.

Policy benefits Limit

Except as may otherwise be provided for hereunder, any and all claims made under this policy will be limited by the benefit schedule set out below, or by any benefit schedule issued as an amendment to this benefit schedule from the date of such issue.

Benefits provided by this policy with respect to death and/or permanent total disablement are to be paid in equal proportions to

- (a) the recognised dependents/family of the policyholder and
- (b) To the PSL controlling body or to the SAFA registered affiliated club of which the policyholder is a member,

OR

Benefits provided by this policy with respect to death and/or permanent total disablement are to be paid to the PSL controlling body or to SAFA, on behalf of the abovementioned parties.

After deduction of all expenses and costs paid by any party arising out of the insured events, but this deduction may in no circumstance exceed a maximum of 5% of the total death or permanent total disablement benefit payable and in every case the amount so deducted will be determined and approved by the Company: this proviso does not apply to benefits with respect to temporary total disablement, to medical and other expenses, or to benefits arising under the policy extensions.

Any death benefits payable in terms of (a) above shall be paid in the first instance to the spouse, failing which benefits will be payable pro rata to all children whose familial rights (and/or legal dependency) are proven to the satisfaction of the Company within 40 days of death. Benefits in respect of professional players resulting in death and permanent disablement from a motor accident are limited to 25% of the benefit and to a maximum of R1, 250,000.

Players under age 29 (twenty-nine) years will be paid Permanent Total Disability Benefits up to 50% of the benefit set out in the benefit schedule. On attaining age 29 (twenty-nine) to age 34 (thirty-four), the benefit will reduce further to 25%.

Persons over 34 (thirty-four) will reduce further to 10%.

Temporary Total Disablement Benefits are extended for a maximum period of 6 months from existing contract termination date (to the maximum total period as reflected under this document).

This extension is only applicable to NSL/PSL Contracted Professional Players where injury, following a claim admitted under this policy, precludes contract renewal by an existing Club or transfer to another Club.

Any claim is subject to a Player pursuing (where applicable) a rehabilitation process to the receipt of a Fitness Certificate from a registered Professional Medical Service Provider.

The benefit is settled in conjunction with, and part of, the initial claim submitted to the Insurer.

It is a condition that Insurers reserve the right to establish the Player's contractual position via the National Soccer League / Premier Soccer League and or any participating Club.

This policy carries an annual aggregate of all benefits to a total as follows:

All claims to R115,000,000

Period of insurance:	1 August 2025 to 31 July 2026 and monthly thereafter, as reflected in the policy schedule and for any period during which this policy is renewed.
Anniversary date:	As reflected in the policy schedule
Premiums:	As reflected on the policy schedule – paid in advance or as agreed with the Company from time to time. This amount includes VAT, licence and administration fees. The Company shall not be obliged to accept premium tendered after inception or after the first day of any month, but may do so upon such terms as it at its sole discretion may determine. In the event that premium is so rejected by the Company, benefits by this policy will cease forthwith.
Underwriters:	As reflected on the policy schedule.
Agency:	Delphisure Group Insurance Brokers (Cape) (Pty) Ltd.

BENEFIT SCHEDULE

Date of Issue: 1 August 2025

The policyholder	Capital amount insured (Minimum benefit R20,000 per claim)		Temporary total disablement (Accident TTD only)			Emergency Costs and Expenses (Accident and health event)		
	Death (Accident only)	Permanent total disablement (Accident only)	Maximum amount insured	Waiting period	Maximum number of weeks	Minimum claim	First amount payable by the policyholder	Amount Insured
Category A	42 months' salary, but not exceeding R4,000,000	42 months' salary, but not exceeding R2,500,000	R12,000 per week (x75% after 11 weeks)	8 weeks	52 weeks		20% of claim, minimum R5,000	R150,000 within the Republic of South Africa
Advanced Accidental Death Benefit	R25,000	Career Stop Disability at 50% of benefit. N/A						R500,000 worldwide (outside the Republic of South Africa)
	Death (Disease only)	Permanent total disablement (Health event)	Temporary total disablement (Health event)			Repatriation expenses (Accident and health event)		
	NIL (Save that the critical illness benefit may be payable and if reflected in the schedule)	42 months' salary, but not exceeding R1,500,000	R8,000 per week (x75% after 11 weeks)	8 weeks	52 weeks	Excluding any costs arising for repatriation of less than 100km	R5,000	R25,000 within the Republic of South Africa R500,000 worldwide (outside the Republic of South Africa)
			The maximum payment arising out of any one insured event, and in any one period of insurance for any combination of the above benefits: PSL Premiership R750,000 (per affiliated club) PSL First Division R500,000 (per affiliated club)					
The policyholder	Capital amount insured (Minimum benefit R20,000 per claim)		Temporary total disablement (Accident TTD only)			Emergency Costs and Expenses (Accident and health event)		
	Death (Accident only)	Permanent total disablement (Accident only)	Maximum amount insured	Waiting period	Maximum number of weeks	Minimum claim	First amount payable by the policyholder	Amount Insured
Category B & C As agreed by the Company	42 months' salary, but not exceeding R1,500,000	42 months' salary, but not exceeding R1,500,000	Current football earnings up to R1,500 per week	4 weeks	52 weeks		20% of claim, minimum R2,500	R35, 000 within the Republic of South Africa.
Advanced Accidental Death Benefit	R5,000	N/A						R500,000 worldwide (outside the Republic of South Africa)
	Death (Disease only)	Permanent total disablement (Health event)	Temporary total disablement (Health event)			Repatriation expenses (Accident and health event)		
	NIL	42 months' salary, but not exceeding R1,000,000	Current football earnings up to R1,500 per week	4 weeks	52 weeks	Excluding any costs arising for repatriation of less than 100km	R5,000	R25,000 within the Republic of South Africa R250,000 worldwide (outside the Republic of South Africa)

OPTIONAL EXTENSIONS SCHEDULE

The extensions listed below apply only to the respective category if “yes” has been recorded under either:

Category A

Category B

	EXTENSIONS		Category (A)	Category (B)
	1.	Additional Death Benefit	YES (R25,000)	YES (R5,000)
	2.	Major health accident event expenses	YES	YES
	3.	Major health event (non-accident) expenses	YES	YES

Cover, where indicated and applicable, is subject to the terms expressed under the relevant extension below.

The optional extensions as elected by Soccer Category/SAFA is only to apply to SAFA registered players and members including nominated officials as agreed under Category C and operates at any time.

Benefits under the above extensions are (where more than one benefit is payable under one event) payable to the maximum of the highest extension (of all events) but never to exceed the single highest limit of indemnity reflected under and above benefits as selected.

INSURANCE PROVIDED

Insured Events

The Company will pay benefits as set out in the Benefit Schedule appended hereto or in terms of this policy to any policyholder (or to the legal representative of the policyholder if the policyholder dies) who, being under the age of 70 (seventy) years at the date of accident or health event (being any health event first diagnosed during the period of insurance)

- (a) in the event of an accident, suffers, within 12 (twelve) months of the date of accident, any of the consequences detailed below.
- (b) in the event of health event of any kind, suffers, within 12 (twelve) months of the date of the health event any of the consequences detailed below.

CONSEQUENCE		AMOUNT PAYABLE
1.	Death	the capital amount
2.	Permanent total disablement being any continuous period of total disablement which exceeds 12 (twelve) months and for which a registered medical practitioner (approved by the Company) certifies that there is no likely prospect of improvement or recovery	the capital amount (<i>payment in respect of death and permanent total disablement is not cumulative</i>) which are injuries resulting in permanent total disability from following normal usual occupation and any other equivalent occupation for which the Insured Person is fitted by education, knowledge and training.
If, in the event of an accident or health event the status of the policyholder is changed from that of temporary total disablement to one of death or permanent total disablement, any payments already made in respect of temporary total disablement will be deducted from the capital amount payable with respect to death or permanent total disablement.		
3.	Temporary total disablement	the weekly amount payable within the maximum number of weeks stated and during which the policyholder is totally disabled after the waiting period.
4.	Emergency costs and expenses directly resulting from an Accidental Bodily Injury	expenses incurred and approved in advance and in writing by the Company. Any benefit payable for Medical Expenses shall be reduced by an amount equal to the compensation/benefit/payment received or receivable by or on behalf of such person under any Medical Aid, Workman's Compensation, Road Accident Fund, Compulsory motor vehicle insurance legislation or other enactment or benefit. Insurers will not make any payment until the above benefit has been paid in full to the Insurers' satisfaction. It is further confirmed that any payment will not be made regardless of whether the applicable legislation is unable to or incapable of providing compensation.

Total disablement, whether permanent or temporary, refers specifically to the ability of the policyholder to continue in their activities as a football player and/or as full-time registered members, officials, and employees of SAFA, the PSL, and/or as officials/employees of their registered Member Clubs.

In the event that the policyholder recovers sufficiently from any permanent total disablement to be able to resume complete responsibility for their prior occupation (whether as player, or as a registered member, official or employee) than any capital amount paid by the Company shall be immediately refundable in full together with interest (calculated at 1% per month from date that payment was made) from the date of the original employment of such person in another capacity, and such capacity shall be limited to clerical or administration duties only, will not invoke this policy term.

Statutory provisions relating to the payment of benefits under this policy at all times override any benefit provided for hereunder (e.g. s.50 of the *Short-term Insurance Act*, no. 53 of 1998)

DEFINITIONS

Salary

For the purposes of this policy salary as provided for in the Schedule of Benefits will be determined on income derived from football activities, as substantiated by an appropriate statutory pay slip or salary slip and calculated as the average annual income received over the 12 (twelve) months (excluding amounts as defined below) immediately prior to the date of an accident or disease.

Joining fees, bonuses, signing on fees, allowances, accommodation, advertising/marketing or promotional fees, appearance fees, travel costs, and any similar or any out-of-pocket remuneration does not constitute income for the purposes of this definition.

Football

In this policy the term football is used to represent the game of soccer or association football as played in South Africa under the rules and/or administration and/or patronage of the PSL and/or SAFA and under the legislation of FIFA, AFCON, CAF and any other tournament rules and regulations and/or any other controlling/officiating body or event/tournament having jurisdiction as and when applicable.

Waiting period

The period following an insured event during which no claim will be admitted unless the injury or disease extends beyond the stipulated period and beyond which the benefit becomes payable. No benefit will be payable during or for the period of any waiting period.

Accident

An external, violent, unexpected and visible event that occurs at a specific identifiable time and place which directly and independently of any other cause results in bodily injury.

Bodily Injury

Bodily injury caused by an Accident.

Health Event

An event relating to the health of the body of the insured person necessitating bona-fide in patient non-medical expense cover as a result of hospitalization and out-patient procedures or other similar treatment as prior approved by the underwriter.

Hospitalisation (Major Accidental Health Events)

Cover extends to include Hospitalisation benefit following an accidental bodily injury (as defined). Hospitalisation means a full 24 hours (1x full day) in hospital following time of admission.

Maximum Benefits payable are as follows:

Up to 24 hours	:	NIL
Full 24 hours	:	R30, 000
Full 48 hours	:	R50, 000
Full 72 hours	:	R100, 000
Each full day thereafter	:	R20, 000

All benefits cease after 7 full days. The benefit is applicable in respect of full uninterrupted attendance in the hospital. This benefit is not payable in addition to any other benefit payable or admissible under this policy.

OPTIONAL EXTENSIONS SCHEDULE OF COVERS

Benefits for the following extensions are optional, the selected options being reflected in the Optional Extensions Schedule above.

For any one policyholder the benefit payable under any selected extension below is withdrawn following any claim accepted and settled from the date of such final settlement and for a period of 36 months following (notwithstanding that the individual policyholder may or may not be insured by the policy during this time).

1. Additional Death Benefit

This Benefit is applicable if the Insured Person dies in respect of any cause not covered by this party.

2. Major health (accident) event/benefit insured by this extension (Insured event (a):

Paraplegia : total and irreversible loss or loss of use of both legs or arms where it has been caused by an accident as insured by (a) of the Insured Events described in this policy. (Maximum limit – R100, 000.00)

Blindness : total and irreversible loss of vision in both eyes, where it has been caused by an accident as insured by (a) of the insured events described in this policy. (Maximum limit – R75, 000.00)

Kidney failure : end-stage renal failure following an accident presenting as chronic irreversible failure of both kidneys to function adequately and resulting in the implementation of regular renal dialysis. (Maximum limit – R50, 000.00)

Major organ transplant : the undergoing (as a Recipient) of a transplant of the heart, liver, pancreas, bone marrow, or one or both of either of the lungs or kidneys due to an accident. (Maximum limit – R100, 000.00).

Cancer : the presence and treatment of one or more tumours classified as malignant and characterized by the uncontrolled growth and spread of malignant cells and the invasion of normal tissue, inclusive of lymphoma and leukaemia, but **excluding** all skin tumours and/or cervical cancer *in situ*. (Maximum limit – R100, 000.00)

Coronary artery surgery : being definite coronary artery disease diagnosed via accepted angiograph testing and directly resulting in surgery to all or part of the diseased coronary arteries, but **excluding** percutaneous angioplasty (percutaneous coronary intervention – insertion of a stent) and/or any intra-arterial procedures not necessitating thoracotomy. (Maximum limit – R75, 000.00)

Heart valve surgery : the first occurrence of open or endoscopic heart valve surgery, performed to replace or repair one or more heart valves, as a consequence of defects that cannot be repaired by intra-arterial catheter procedures alone (e.g. percutaneous coronary intervention and/or any intra-arterial procedure). The surgery must be performed on recommendation by a consulting cardiologist. (Maximum limit – R75, 000.00)

Heart attack : an ischaemic event to the myocardium (heart muscle) resulting in death of part of the myocardium (myocardial infarction). (Maximum limit – R100, 000.00)

Stroke : a cerebrovascular incident or inoperable brain tumour resulting in neurological sequelae of a permanent nature. This includes infarction of brain tissue, intracranial and/or subarachnoid haemorrhage and embolization from an extracranial source. (Maximum limit – R50, 000.00)

3. Major health (non-accident) event/expenses:

Major health event/benefit insured by this extension (Insured Event (b)):

Paraplegia : total and irreversible loss or loss of use of both legs or arms as insured by (b) of the Insured Events described in this policy. (Maximum limit – R100, 000.00)

Blindness : total and irreversible loss of vision in both eyes, as insured by (b) of the insured events described in this policy. (Maximum limit – R75, 000.00)

Cancer : the presence and treatment of one or more tumours classified as malignant and characterized by the uncontrolled growth and spread of malignant cells and the invasion of normal tissue, inclusive of lymphoma and leukaemia, but **excluding** all skin tumours and/or cervical cancer *in situ*. (Maximum limit – R100, 000.00)

Coronary artery surgery : being definite coronary artery disease diagnosed via accepted angiograph testing and directly resulting in surgery to all or part of the diseased coronary arteries, but **excluding** percutaneous angioplasty (percutaneous coronary intervention – insertion of a stent) and/or any intra-arterial procedures not necessitating thoracotomy. (Maximum limit – R75, 000.00)

Heart valve surgery : the first occurrence of open or endoscopic heart valve surgery, performed to replace or repair one or more heart valves, as a consequence of defects that cannot be repaired by intra-arterial catheter procedures alone (e.g. percutaneous coronary intervention and/or any intra-arterial procedure). The surgery must be performed on recommendation by a consulting cardiologist. (Maximum limit – R75, 000.00)

Heart attack : an ischaemic event to the myocardium (heart muscle) resulting in death of part of the myocardium (myocardial infarction). (Maximum limit – R100, 000.00)

Stroke : a cerebrovascular incident or inoperable brain tumour resulting in neurological sequelae of a permanent nature. This includes infarction of brain tissue, intracranial and/or subarachnoid haemorrhage and embolization from an extracranial source. (Maximum limit – R50, 000.00)

Kidney failure : end-stage renal failure presenting as chronic irreversible failure of both kidneys to function adequately and resulting in the implementation of regular renal dialysis. (Maximum limit – R50, 000.00)

Major organ transplant : the undergoing (as a Recipient) of a transplant of the heart, liver, pancreas, bone marrow, or one or both of either of the lungs or kidneys due to an accident. (Maximum limit – R100, 000.00).

EXCLUSIONS

1. War risks

Benefits are not provided for death, injury or disease caused if an accident occurs whilst the policyholder is participating or taking part in, controlling, preventing, suppressing, or is directly involved with any civil commotion, labour disturbances, riot, strike, lockout, war, invasion, act of foreign enemy, hostilities or warlike operations (whether war be cleared or not), civil war, mutiny, military rising, military or usurped power, martial law or state of siege, or any other event or cause which determines the proclamation or maintenance of martial law or state of siege, insurrection, rebellion, or revolution.

2. War Damage Act

Benefits are not provided for death, injury or disease caused directly or indirectly as a consequence of any occurrence for which a fund has been established in terms of the *War Damage Insurance and Compensation Act*, no.85 of 1976 or any similar act operative in any territories to which this policy may apply.

3. Radioactivity

Benefits are not provided for death, injury or disease caused directly or indirectly, by or arising from ionizing radiation or contamination, by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel. For the purpose of this exclusion combustion includes any self-sustaining process of nuclear fission.

4. Deliberate act

Benefits are not provided for death, injury or disease related to or caused by any deliberate, wilful, or wanton act by the policyholder or by any person conspiring with the policyholder.

5. Suicide

Benefits are not provided for death, injury or disease resulting from any intentional self-injury, suicide, or attempted suicide, or deliberate and needless exposure to unusual danger, any criminal act, any mental disease, nervous anxiety, depression, emotional disorder, or stress-related conditions or complaint, even where such conditions arise out of a particular or otherwise insured injury or disease.

6. Substance abuse/alcohol abuse

Benefits are not provided for death, injury or disease where the use of alcohol, drugs, or performance enhancing substances as identified by the 2008 Prohibited List (International Standard; and as updated from time to time) published by the World Anti-Doping Agency (WADA), can be deemed to have contributed to the claim.

Benefits are not provided in the event of a motor accident where the blood alcohol content in the vehicle driver's blood exceeds the legal limit as specified under s.32 of the *National Road Traffic Act*, no. 93 of 1996, or any such of its legal successor acts as may be promulgated from time to time.

Any claim submitted where insurers require specimen/substance analysis or investigation will be withheld pending finalisation of any such analysis or investigation.

7. Compliance

Benefits are not provided for death, injury or disease arising out of any deliberate violation of laws, player or employment contract conditions, rules or regulations, whether these be those of SAFA, the PSL, international organizing football bodies, any other sport governing body, or of Parliamentary and/or any other Statute, and which may give rise to a possible claim under this policy.

8. Contract limitations

Insofar as any contractual limitations are imposed upon the policyholder in terms of any employment arrangement with the PSL or SAFA, these limitations, if invoked by the PSL or SAFA, will apply equally as exclusions under this policy.

9. Degenerative disease

Benefits are not provided for death, injury or disease arising from the effects or consequences of osteoarthritis or any other degenerative disease (whether musculoskeletal or mental/nervous/neurological or organic) where this is deemed to have contributed to the circumstances of any such death, injury or disease.

10. Pre-existing injury or disease

Benefits are not provided for death, injury or disease from insured events which arise out of, or are influenced, exacerbated, or caused by any pre-existing injury, disease, condition, incapacity, handicap or similar limitation (notwithstanding that the policyholder believes the condition to be fully cured, rehabilitated or alleviated).

11. AIDS, STD's and related sequelae

Benefits are not provided for death, injury or disease from insured events which arise out of or are directly or indirectly related to or in consequence of acquired immune deficiency syndrome (HIV/AIDS), or AIDS related complex (ARC) howsoever this may have been contracted, abnormal pregnancy, miscarriage or abortion, infertility or fertility treatment, any sexually transmitted

disease, cosmetic surgery or other treatments which are not generally accepted as being medically necessary, or any of the sequelae thereof.

12. Refusal to take medical advice

Benefits are not provided for death, injury or disease where the policyholder fails to follow the reasonable advice of a registered medical practitioner, including during any period of recovery from injury or disease.

CONDITIONS

1. Claims

The policyholder must tell the Company as soon as possible of a claim (and in all events within a strict 30 days of the happening of an insured event) or if anything happens which results or might result in a claim being made, and after that must give the Company all the information and co-operation it may reasonably ask for, along with a completed claim form in the prescribed format. Any communication which the policyholder receives regarding the claim must be sent to the Company without delay.

All claims must be accompanied with satisfactory medical evidence of injury or health event (and, in the event of death, a duly completed death certificate, post mortem analysis and other relevant supporting investigations/documents), and proof of age. The Company may request and must be provided with the results of any drug or dope tests carried out, and where they have not been conducted, may request such tests to be carried out, if required, by a medical testing service of the Company's choice.

Upon settlement of any claim the Company requires a signed release for any and all further claims arising from the same insured events for the same policyholder.

2. Company's rights after an event

On the happening of any insured events in respect of which a claim is or may be made under this policy, the Company may, without thereby incurring any liability and without diminishing the right of the Company to rely upon any of the terms of this policy, take over and conduct in the name of the policyholder the defence or settlement of any claim and shall have full discretion in the conduct of any proceedings and the settlement of any claim.

3. Time limits for claims

The Company will not be liable for any claim which has not been finalised as a result of any delay by the policyholder in the 12 (twelve) month period after the occurrence which caused the claim unless the claim is the subject of litigation or pending legal action.

Claims will be considered as withdrawn and the Company will have no further liability to meet such claims if the policyholder does not commence legal action against the Company within 90 (ninety) days of the Company telling the policyholder in writing that it will not accept a claim made by the policyholder.

This condition will be suspended during any time that a disputed claim is under review by the National Financial Ombud Scheme South Africa (NFOSA). The Ombudsman may be contacted at:

Johannesburg Physical Address:

110 Oxford Road
Houghton Estate
Johannesburg
2198

Cape Town Physical Address:

6th Floor,
Claremont Central Building
6 Vineyard Road
Claremont
7700

Email: info@nfosa.co.za
Telephone: 0860 800 900
WhatsApp: 066 473 0157
Website: www.nfosa.co.za

4. Continuation of policy

- a) If premiums are not received by the Company by due date, the policy shall be deemed to have been cancelled at midnight on the last day of the preceding month during the period of insurance for which premium has been received unless the policyholder can show that failure to make payment was an error on the part of the bank or paying agency mandated to process the transaction, and that the bank or paying agency had been duly and timeously furnished with the necessary funds to make payment. Due date is the first day of every calendar month.
- b) On notification or acceptance of a claim in terms of this policy benefits will cease for the affected policyholder until a registered medical doctor is able to issue a certificate declaring the policyholder fully fit and such certification is acknowledged and accepted in writing by the Company. Benefits will be reinstated on the date of such acceptance.

5. Cancellation

The policyholder may cancel this policy at any time and subject to any other contractual obligation(s). The Company may cancel the policy by giving 30 (thirty) days' notice in writing delivered to the address of the policyholder as recorded in the schedule hereto.

6. Misrepresentation, misdescription and non-disclosure

Misrepresentation, misdescription or non-disclosure in any material particular shall render voidable the particular term, insured events, benefits provide or policy extension of this policy, as the case may be, affected by such misrepresentation, misdescription or non-disclosure.

7. Changes in circumstances, terms and rates

The policyholder must ensure that the Company is aware, at all times, of any circumstances which might increase the possibility of a claim, and that the Company has agreed to accept this increased risk.

The Company may amend any terms, conditions, exclusions and premiums provided 30 (thirty) days' written notice is given to the policyholder of any such amendments.

8. Premium adjustments

To the extent that premiums are based upon declarations of registered members, officials, football players (including players registered with the National First Division), and employees of the PSL and SAFA and registered affiliated clubs, the policyholder shall furnish the Company with such particulars and information as the Company may require for the purpose of recalculation of the premium with respect to any period of insurance.

9. Medical certificates

Any professional football player insured in terms of this policy must undergo annually a medical examination carried out by a registered medical doctor during the three months' prior to any policy renewal, and satisfactory certification of fitness must be supplied to the Company before benefits will incept. Late submission of such certificate will result in suspension of benefits until the required certificate is made available.

10. Fraud

If any claim under this policy is in any respect fraudulent or if any fraudulent means or devices are used by the policyholder or anyone acting of their behalf or with their knowledge or consent to obtain any benefit under this policy or if any event is occasioned by wilful act or with the connivance of the policyholder, the benefit afforded under this policy in respect of any such claim shall be forfeited.

11. Disputes

Any dispute in relation to this policy, the benefits afforded, or the manner of settlement shall be resolved in consultation by a committee comprising a senior manager of the Company together with an executive member of SAFA or the PSL, and, subject to final ratification by the Underwriters, shall be binding upon all parties to this policy.

12. Other Agreements

This agreement where applicable needs to be interpreted together with any other agreements between the parties.